



Standard Warranty



CLIMATEMASTER®

CLIMATE MASTER, INC. LIMITED EXPRESS WARRANTY/LIMITATION OF REMEDIES AND LIABILITY FOR RESIDENTIAL CLASS PRODUCTS

It is expressly understood that unless a statement is specifically identified as a warranty, statements made by Climate Master, Inc. a Delaware corporation, ("CM") or its representatives, relating to CM's products, whether oral, written or contained in any sales literature, catalog or agreement, are not express warranties and do not form a part of the basis of the bargain, but are merely CM's opinion or commendation of CM's products. **EXCEPT AS SPECIFICALLY SET FORTH HEREIN, THERE IS NO EXPRESS WARRANTY AS TO ANY OF CM'S PRODUCTS. CM MAKES NO WARRANTY AGAINST LATENT DEFECTS. CM MAKES NO WARRANTY OF MERCHANTABILITY OF THE GOODS OR OF THE FITNESS OF THE GOODS FOR ANY PARTICULAR PURPOSE.**

GRANT OF LIMITED EXPRESS WARRANTY

CM warrants its Residential Class products, purchased and retained in the United States of America and Canada, to be free from defects in material and workmanship under normal use and maintenance as follows: (1) Air conditioning, heating and/or heat pump units built or sold by CM ("CM Units") for five (5) years from the Warranty Inception Date (as defined below); (2) Thermostats, auxiliary electric heaters and geothermal pumping modules built or sold by CM, when installed with CM Units, for five (5) years from the Warranty Inception Date (as defined below); (3) Sealed refrigerant circuit components of CM Units (which components only include the compressor, refrigerant to air/water heat exchangers, reversing valve body and refrigerant metering device) for ten (10) years from the Warranty Inception Date (as defined below); and (4) Other accessories and parts built or sold by CM, which are not supplied under warranty, for one (1) year from the date of shipment from CM. The "Warranty Inception Date" shall be the date of original unit installation, or six (6) months from date of unit shipment from CM, whichever comes first.

To make a claim under this warranty, parts must be returned to CM in Oklahoma City, Oklahoma, freight prepaid, no later than ninety (90) days after the date of the failure of the part; if CM determines the part to be defective and within CM's Limited Express Warranty, CM shall, when such part has been either replaced or repaired, return such to a factory recognized distributor, dealer or service organization, F.O.B. CM, Oklahoma City, Oklahoma, freight prepaid. The warranty on any part repaired or replaced under warranty expires at the end of the original warranty period.

This warranty does not cover and does not apply to: (1) Air filters, fuses, refrigerant, fluids, oil; (2) Products relocated after initial installation; (3) Any portion or component of any system that is not supplied by CM, regardless of the cause of the failure of such portion or component; (4) Products on which the unit identification tags or labels have been removed or defaced; (5) Products on which payment to CM, or to the owner's seller, is in default; (6) Products subjected to improper or inadequate installation, maintenance, repair, wiring or voltage conditions; (7) Products subjected to accident, misuse, negligence, abuse, fire, flood, lightning, unauthorized alteration, misapplication, contaminated or corrosive air or liquid supply, operation at abnormal air or liquid temperatures or flow rates, or opening of the refrigerant circuit by unqualified personnel; (8) Mold, fungus or bacteria damages; (9) Corrosion or abrasion of the product; (10) Products supplied by others; (11) Products which have been operated in a manner contrary to CM's printed instructions; (12) Products which have insufficient performance as a result of improper system design or improper application, installation, or use of CM's products; or (13) Electricity or fuel costs, or any increases or unutilized savings in same, for any reason whatsoever.

CM is not responsible for: (1) The costs of any fluids, refrigerant or system components supplied by others, or associated labor to repair or replace the same, which is incurred as a result of a defective part covered by CM's Limited Express Warranty; (2) The costs of labor, refrigerant, materials or service incurred in diagnosis and removal of the defective part, or in obtaining and replacing the new or repaired part; (3) Transportation costs of the defective part from the installation site to CM, or of the return of that part if not covered by CM's Limited Express Warranty; or (4) The costs of normal maintenance.

This Limited Express Warranty applies to CM Residential Class products manufactured on or after June 9, 2003 (CM Units with serial numbers beginning with E124 and higher), and is not retroactive to any products produced prior to June 9, 2003 (CM Units with serial numbers beginning with E123 and lower).

Limitation: This Limited Express Warranty is given in lieu of all other warranties. If, notwithstanding the disclaimers contained herein, it is determined that other warranties exist, any such express warranty, including without limitation any express warranties or any implied warranties of fitness for particular purpose and merchantability, shall be limited to the duration of the Limited Express Warranty.

LIMITATION OF REMEDIES

In the event of a breach of the Limited Express Warranty, CM will only be obligated at CM's option to repair the failed part or unit, or to furnish a new or rebuilt part or unit in exchange for the part or unit which has failed. If after written notice to CM's factory in Oklahoma City, Oklahoma of each defect, malfunction or other failure, and a reasonable number of attempts by CM to correct the defect, malfunction or other failure, and the remedy fails of its essential purpose, CM shall return the purchase price paid to CM in exchange for the return of the sold good(s). Said return shall be the maximum liability of CM. **THIS REMEDY IS THE SOLE AND EXCLUSIVE REMEDY OF THE BUYER OR PURCHASER AGAINST CM FOR BREACH OF CONTRACT, FOR THE BREACH OF ANY WARRANTY OR FOR CM'S NEGLIGENCE OR IN STRICT LIABILITY.**

LIMITATION OF LIABILITY

CM shall have no liability for any damages if CM's performance is delayed for any reason or is prevented to any extent by any event such as, but not limited to, any war, civil unrest, government restrictions or restraints, strikes, or work stoppages, fire, flood, accident, shortages of transportation, fuel, material, or labor, acts of God, or any other reason beyond the sole control of CM. **CM EXPRESSLY DISCLAIMS AND EXCLUDES ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGE IN CONTRACT, FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, OR IN TORT, WHETHER FOR CM'S NEGLIGENCE OR AS STRICT LIABILITY.**

OBTAINING WARRANTY PERFORMANCE

Normally, the dealer or service organization who installed the products will provide warranty performance for the owner. Should the installer be unavailable, contact any CM recognized distributor, dealer or service organization. If assistance is required in obtaining warranty performance, write or call:

Climate Master, Inc. • Customer Service • 7300 SW 44th Street • Oklahoma City, Oklahoma 73179 • (405) 745-6000 • e-service@climatemaster.com

NOTE: Some states or Canadian provinces do not allow limitations on how long an implied warranty lasts, or the limitation or exclusions of consequential or incidental damages, so the foregoing exclusions and limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state and from Canadian province to Canadian province. Please refer to the CM Installation, Operation and Maintenance Manual for operating and maintenance instructions.

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Part No.: RP404

Extended Labor Warranty



CLIMATE MASTER, INC. LIMITED EXPRESS WARRANTY/LIMITATION OF REMEDIES AND LIABILITY FOR RESIDENTIAL CLASS PRODUCTS WITH LABOR ALLOWANCE

It is expressly understood that unless a statement is specifically identified as a warranty, statements made by Climate Master, Inc. a Delaware corporation, ("CM") or its representatives, relating to CM's products, whether oral, written or contained in any sales literature, change of agreement, are not express warranties and do not form a part of the basis of the bargain, but are merely CM's opinion or commendation of CM's products.

EXCEPT AS SPECIFICALLY SET FORTH HEREIN, THERE IS NO EXPRESS WARRANTY AS TO ANY OF CM'S PRODUCTS, CM MAKES NO WARRANTY AGAINST LATENT DEFECTS, CM MAKES NO WARRANTY OF MERCHANTABILITY OF THE GOODS OR OF THE FITNESS OF THE GOODS FOR ANY PARTICULAR PURPOSE.

GRANT OF LIMITED EXPRESS WARRANTY

CM warrants its Residential Class products purchased and retained in the United States of America and Canada to be free from defects in material and workmanship under normal use and maintenance as follows: (1) Air conditioning, heat pumps, geothermal heat pumps, and heat exchangers, including electric heaters and geothermal pumping modules built or sold by CM, when installed with CM Units, for five (5) years from the Warranty Inception Date (as defined below); (2) Thermostats, auxiliary electric heaters and geothermal pumping modules built or sold by CM, when installed with CM Units, for five (5) years from the Warranty Inception Date (as defined below); and (3) Standard refrigerant circuit components of CM Units (which components only include the compressor, refrigerant to evaporator heat exchangers, reversing valve body and refrigerant metering device) for ten (10) years from the Warranty Inception Date (as defined on the reverse side). The "Warranty Inception Date" shall be the date of original unit installation, or six (6) months from date of unit shipment from CM, whichever comes first.

To make a claim under this warranty, parts must be returned to CM in Oklahoma City, Oklahoma, freight prepaid, no later than ninety (90) days after the date of the failure of the part; if CM determines the part to be defective and within CM's Limited Express Warranty, CM shall, when such part has been either replaced or repaired, return such to a factory recognized distributor, dealer or service organization, F.O.B. CM, Oklahoma City, Oklahoma, freight prepaid. The warranty on any part repaired or replaced under warranty expires at the end of the original warranty period.

Labor incurred for installation of a new or repaired warranty part by CM authorized service personnel shall be covered by this Limited Warranty only to the extent set forth in the then existing labor allowance schedule provided by CM's Warranty Department; provided, however, actual labor costs are not covered to the extent they exceed the amount allowed under said allowance schedule, or are not specifically provided for in such allowance schedule.

This warranty does not cover and does not apply to: (1) Air filters, fuses, refrigerant, fluids, oil; (2) Products relocated after initial installation; (3) Any portion or component of any system that is not supplied by CM, regardless of the cause of the failure of such portion or component; (4) Products on which the unit identification tags or labels have been removed or deleted; (5) Products on which payment to CM, or to the owner's seller, is in default; (6) Products subjected to improper or inadequate installation, maintenance, repair, wiring or voltage conditions; (7) Products subjected to accident, misuse, negligence, abuse, fire, flood, lightning, unauthorized alteration, misapplication, contamination or corrosive air or liquid supply, operation at abnormal air or liquid temperatures or flow rates, or opening of the refrigerant circuit by unqualified personnel; (8) Mold, fungus or bacteria damages; (9) Corrosion or abrasion of the product; (10) Products supplied by others; (11) Products which have been operated in a manner contrary to CM's printed instructions; (12) Products which have insufficient performance as a result of improper system design or improper application, installation, or use of CM's products; or (13) Electricity or fuel costs, or any increases or unrealized savings in same, for any reason whatsoever.

Except for the limited labor allowance coverage set forth above, CM is not responsible for: (1) The costs of any fluids, refrigerant or system components supplied by others, or associated labor to repair or replace the same, which is incurred as a result of a defective part covered by CM's Limited Express Warranty; (2) The costs of labor, refrigerant, materials or service incurred in diagnosis and removal of the defective part, or in obtaining and replacing the new or repaired part; (3) Transportation costs of the defective part from the installation site to CM, or of the return of that part if not covered by CM's Limited Express Warranty; or (4) The costs of normal maintenance.

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CM'S LIABILITY UNDER THE TERMS OF THIS LIMITED WARRANTY SHALL APPLY ONLY TO THE CM UNIT BEARING THE MODEL AND SERIAL NUMBERS STATED ON THE REVERSE SIDE AND CM SHALL NOT IN ANY EVENT, BE LIABLE UNDER THE TERMS OF THIS LIMITED WARRANTY UNLESS THIS WARRANTY CERTIFICATE HAS BEEN VALIDATED BY CM IN THE SPACE PROVIDED ON THE REVERSE SIDE.

Limitation: This Limited Express Warranty is given in lieu of all other warranties. If, notwithstanding the disclaimers contained herein, it is determined that other warranties exist, any such express warranty, including without limitation any express warranties or any implied warranties of fitness for particular purpose and merchantability, shall be limited to the duration of the Limited Express Warranty.

LIMITATION OF REMEDIES

In the event of a breach of the Limited Express Warranty, CM will only be obligated at CM's option to repair the failed part or unit, or to furnish a new or rebuilt part or unit in exchange for the part or unit which has failed. If after written notice to CM's factory in Oklahoma City, Oklahoma of each defect, malfunction or other failure, and a reasonable number of attempts by CM to correct the defect, malfunction or other failure, and the remedy fails of its essential purpose, CM shall have no liability for any damages, if CM's performance is prevented to any extent by any event such as, but not limited to, any war, civil unrest, government restrictions or restraints, strikes, or work stoppages, fire, flood, accident, shortages of transportation, fuel, material, or labor, acts of God, or any other reason beyond the sole control of CM. CM EXPRESSLY DISCLAIMS AND EXCLUDES ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGE IN CONTRACT, FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, OR IN TORT, WHETHER FOR CM'S NEGLIGENCE OR AS STRICT LIABILITY.

LIMITATION OF LIABILITY

CM shall have no liability for any damages, if CM's performance is prevented to any extent by any event such as, but not limited to, any war, civil unrest, government restrictions or restraints, strikes, or work stoppages, fire, flood, accident, shortages of transportation, fuel, material, or labor, acts of God, or any other reason beyond the sole control of CM. CM EXPRESSLY DISCLAIMS AND EXCLUDES ANY LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGE IN CONTRACT, FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, OR IN TORT, WHETHER FOR CM'S NEGLIGENCE OR AS STRICT LIABILITY.

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NOTE: Some states or Canadian provinces do not allow limitations on how long an implied warranty lasts, or the limitation or exclusions of consequential or incidental damages, so the foregoing exclusions and limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state and from Canadian province to Canadian province. Please refer to the CM Installation, Operation and Maintenance Manual for operating and maintenance instructions.

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Section Revision Log

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